

## **Service Procedure**

For: PalletPal Air No. SP-A2 Rev: 5/1/24

## **Leaking Air Manifold**

**Notice:** Before performing any service on a machine read and understand all safety instructions in the owner's manual. Manuals are available free of charge. If you do not have one, please call the Customer Service Department at the toll-free number below.

If air is leaking from the air manifold valve on the PalletPal Air, the unit will lose its charge and require additional charging. After examining the air manifold valve, it may appear that the valve is operating properly. However, the air manifold valve uses a spool to allow air to flow into the air bag chamber. If the spool is over tightened, the spool may move, and air will leak from the unit's chamber. This may give the appearance that the air manifold is defective, when an over tightened air valve may be the cause of leaking air.

## Remedy:

- 1. Remove the load from the machine and turn the red knurled knob to its fully open position.
- 2. Hand tighten the red knurled knob or to 1 psi.
- 3. Recharge the PalletPal Air to the desired air pressure and replace the load.

If the unit begins to lose air again, contact Southworth's Customer Service Department for further instructions.

**Southworth Service Department** 

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